

## Complaints Regarding Non-Compliance with AOA Accreditation Standards

OSU-CHS is committed to meeting and exceeding the standards for accreditation of colleges of osteopathic medicine as described by the American Osteopathic Association Commission on Osteopathic College Accreditation (<https://osteopathic.org/accreditation/standards/>). A copy of the standards is available upon request from the Office of Academic Affairs. COCA complaint policies can be found at <https://osteopathic.org/accreditation/accreditation-guidelines/>. Students who believe that the College may not be in compliance with a standard of accreditation have the right to file a complaint through the following procedure:

1. The student must file a written, dated and signed complaint with the Office of Student Life.
2. The Interim Assistant Dean of Student Life will consult with the Dean or designee and form an ad hoc committee of faculty and students to investigate the complaint.
3. The results of the investigation shall include findings of fact, a determination of standard compliance or non-compliance, and recommended corrective actions. The results will be communicated in writing to the Dean or designee, the Interim Assistant Dean of Student Life, and the student complainant.
4. If corrective action is indicated, the Dean or designee will respond with a description/plan for such action within 30 days of receipt of the ad hoc committee results.
5. Records of all proceedings regarding complaints will be maintained by the Office of Student Life.
6. In the event that the student complainant is not satisfied with the ad hoc committee determination and/or corrective action, the student may communicate his/her complaint at the following address:

Commission on Osteopathic College Accreditation  
142 East Ontario Street  
Chicago, IL 60626  
Phone: 312-202-8124  
Fax: 312-202-8424  
Email: [predoc@osteopathic.org](mailto:predoc@osteopathic.org)