



MEDICINE

Professionalism Training Resources for Physicians and Healthcare Workers

OSU-Tulsa Professional Studies

Leadership and Professional Development Training

Time Varies dependent on Program | Registration fee: Varies

This program catalog offers a multitude of Leadership and Professional Development courses that can be done in-person, online, or self-paced. The topics you can choose from are Building Teamwork, Coaching & The Manager Role, Communication Skills in the Workplace, Creating a Collaborative Workplace Culture, Critical Conversations, Project Management Leadership, and many more.

[Click here for OSU-Tulsa Professional Studies](#)

Online LinkedIn Learning Courses in Cornerstone LMS

Business Etiquette for the Modern Workplace (online course)

44 minutes-Free

Learn how to make introductions, communicate effectively, improve productivity while working remotely, handle social and business interactions with grace and ease, tackle difficult interpersonal situations, and more.

[Click here to access Training](#)

How to Proactively Manage Conflict as an Employee (online course)

26 minutes-Free

Manage conflict before it escalates. Learn how to recognize the signs of conflict and apply problem-solving strategies to resolve it with tact and diplomacy. how to overcome conflict with colleagues, whether they're disengaged, hostile, or simply stressed. Also, learn how to manage conflict with your boss and lead others through conflict—no matter what your role—by being a peer leader.

[Click here to access Training](#)

Handling Workplace Bullying: for Managers and Supervisors (online course)

42 minutes-Free

She defines the key differences between workplace harassment and bullying, shares how to step in to stop bullying, and explains how to coach those identified as bullies. To create a positive workplace that's free from bullying.

[Click here to access Training](#)

YouTube Webinar Sessions

Professionalism in Healthcare is an online course that help Community Health Centers and other health care organization staff "level up" their professional image and contribution to the health care industry. This series is brought to you by the Alaska Primary Care Association's workforce development department staff. Topics include Work Ethic and Performance, Communication, Cultural Competency, ACEs (Adverse Childhood Experiences), Compassion Fatigue and more.

1 hour-Free

[Click here to access Session 1: Professionalism in Healthcare- Work Ethic and Performance - YouTube](#)

Training via Professional Organizations

AMA Ed Hub is a credible resource for professionalism Training and Resources for Physicians and Healthcare Professionals. Registration or membership sign-up may be required.

Emotional Intelligence and Its Impact on Leadership and Burnout

Possessing a high emotional intelligence (EQ) is essential for any leader. Cheri L. Canon, MD, FACR, professor and chair, The University of Alabama at Birmingham, Department of Radiology, discusses the important topic of EQ and why practice makes perfect as you strive to develop higher EQ skills. She also talks about the importance of EQ for being an effective leader, recognizing burnout and building a better practice.

36 minutes-Free

[Click here to access: Emotional Intelligence and Its Impact on Leadership and Burnout](#)

Team Culture: Strengthening Team Cohesion and Engagement via Professionalism

Anyone who has ever tried to change anything where medical care is delivered may notice that sometimes the change sticks, and sometimes it doesn't. The change is a stunning success in one hallway, while in the next hallway, nothing happens. Why is that? Did we use the wrong strategy? Employ the wrong people? Not provide enough training? Team culture and professionalism is an important place to look for answers.

[Click here to access: Team Culture | Health Care Quality](#)

For additional resources or to schedule specialized talent and development opportunities, please contact OSU in Tulsa Human Resources Department at tulsa.hr@okstate.edu.