Setting Up Your Profile – TimelyCare

# Video Transcript

**Audio Description 1:** A soft slightly upbeat music track plays in the background.

**Visual Description 1:** A smart phone is drawn onto the screen. The screen shows the TimelyCare logo. After a moment a banner appears that reads “Setting Up Your Profile.” It then phases to show the login page of the app. It shows the TimelyCare logo, an illustration of two people waving, a greeting: “Welcome! To get started, enter your school email.” There is a section to enter an email address and a continue button. At the bottom of the screen are five tabs: “Home,” “Community,” “Explore,” “Messages,” and “Account.”

**Narrator 1:** When you register on TimelyCare, you'll be prompted to create a profile.

**Visual Description 2:** The phone screen phases to show the profile creation page of the app. It has input field sections for criteria like preferred name and language, gender & ethnicity, graduation date, and address.

**Narrator 2:** First, fill out basic information, including your name, location, and contact information.

**Audio Description 2:** The sound of a user clicking is played.

**Visual Description 3:** A ripple effect expands from the account tab and the screen phases to show a student profile page starting with the student name and email address at the top then three sections: “My Profile” with three links: general, dependents, and services, “History” with a link to past visits, and “My Profile” with three links: security, billing and help center.

**Narrator 3:** From there, you'll complete the remaining parts of your profile about your lifestyle, family history, current medications, and allergies.

**Visual Description 4:** The phone switches between several pages: A medical history page with questionnaire about smoking, vaping, and alcohol consumption patterns, a family history page to add family members medical information, a current medications page to add what medications you may be taking, and an allergies page to add allergies you have.

**Narrator 5:** This ensures your provider has background information to provide the best care possible.

**Visual Description 5:** The screen of the phone phases to show the home screen of the application. At the top it says, “Hello there, student.” Underneath the greeting is an illustration of a person waving and a button with a heart icon that says, “Get Care.” Below is a section with two buttons. The first button has an illustration of two people waving, a title: “Join Our Peer Community”, and a description: “It’s a safe space to anonymously share how you’re feeling and engage with other students.” The second button has an illustration of a person smiling and giving themself a hug. A title: “Get Started with Digital Self-Care”, and a description: “Take ownership of your health and well-being before and after visits with on-demand self-care content.” After that section is a section with the title: “Need Help?” It has a description: “Visit our frequently asked questions (FAQS) for answers and info.” It also has a button: “Visit FAQ.”

**Narrator 6:** Timely care. It's for students for free.

**Visual Description 6:** The animated phone disappears and is replaced by a phone leaning on a laptop computer. The computer shows the home screen of TimelyCare and the phone shows the digital store front used to download the app. Underneath the image there is text reading “Get Registered Today! – timelycare.com.” There are icons for the apple app store and the google play store.

**Narrator 7:** Get started by visiting timelycare.com or download the TimelyCare app.